

Credit Card Security Code (CVV) required on SWABIZ® starting June 17

Due to changes in the credit card industry, some SWABIZ transactions could be declined if the security code (i.e., CVV) is not provided. Please review the table below to understand how this may impact you.

	SWABIZ Ghost Card ¹	Stored Personal Card	Manually Entered Card
CTM	<ul style="list-style-type: none"> • No action required for cards stored before June 17 • CVV required when storing a card beginning June 17² 	<ul style="list-style-type: none"> • CVV required for first air purchase beginning June 17 • CVV not required on subsequent purchases, as long as card remains saved in Traveler's Rapid Rewards® or SWABIZ Traveler Account 	<ul style="list-style-type: none"> • CVV may be required for each air purchase made beginning June 17
Traveler	<ul style="list-style-type: none"> • No impact³ 		

Additional Notes:

- ¹ SWABIZ Ghost Card is a credit card stored in a company's SWABIZ account
- ² SWABIZ Ghost Cards added beginning June 17 will run a one-time \$1.00 authorization hold once saved to SWABIZ account
- ³ CVV is not required during the purchase process when using a SWABIZ Ghost Card
- CVV does not apply for the following:
 - Purchases through GDS or Southwest's direct connect API
 - Rental car reservations
 - Select hotel purchases (varies based on property)
 - UATP card transactions